

STEPS FOR HAVING GAS SERVICE TURNED ON

EXISTING SERVICE

If an existing service has been off for an extended period of time, or if we feel there may be a question as to the safety of the customer piping, Chester County Natural Gas Authority may require a pressure test be applied to your system (house) piping by you or your contractor and checked by our personnel before turning on the gas.

At the same time, if there are areas that need to be brought up to standard such as, but not limited to, cut-offs for each appliance, disconnection of appliance without safety valves, venting upgrades, etc., Chester County Natural Gas Authority may require those to be corrected before reconnection.

At the time you place your request, we will, as soon as possible, have our personnel meet you at the site to inform you of any upgrades, if required.

Please keep in mind that Chester County Natural Gas Authority does not want to delay your service being connected, but we do want to provide you with natural gas in a safe manner.

NEW SERVICE

STEP #1 - SUBMIT AN APPLICATION FOR NEW SERVICE LINE

Please come by one of our offices in Chester or Great Falls and submit an application for a new service line.

Service line piping up to 500 feet as measured from the nearest gas main to the meter set is furnished by CCNGA. For installations in excess of 500 feet, the customer must pay CCNGA a fee of \$1.75 per foot for piping length of 500 to 1,000 feet. Piping length installation of 1,000 to 1,500 feet is a cost of \$2.25 per foot. 1,500 feet is the maximum piping allowance.

Chester County Natural Gas Authority shall install and maintain the necessary service connection to the main service line piping, meter, pressure regulator and necessary fittings to furnish gas service to our customers. The entire service line, regardless of length, shall be the property of Chester County Natural Gas Authority.

CCNGA reserves the right to refuse gas service to the applicant and refund all monies (if applicable) if, in the sole discretion of CCNGA, gas service to the applicant is uneconomical or the application for gas service is made by an applicant which is not located on or adjacent to the CCNGA gas system.

STEP #2 - RESPONSIBILITY OF CUSTOMER AND CCNGA FOR A NEW SERVICE LINE

After you have applied at one of our offices for a new service line, you will be contacted by a CCNGA representative. He/she will need the following information:

1. The location of any buried structures in your yard such as water lines and sewer lines
2. Your property line boundaries
3. The type of appliances you plan to use with natural gas along with BTU ratings
4. Confirmation of billing address and service address on the application

After your service has been flagged, a construction crew will be sent to your home to install your service. It will not be necessary for you to be home during the installation of your gas service.

It is hereby understood and agreed upon between CCNGA and the applicant for gas service that CCNGA is under no obligation to extend a service line to the applicant's premises unless the applicant has gas burning appliances on their premises ready for immediate connection, or the applicant furnishes CCNGA satisfactory evidence that he/she has purchased and will have available such gas burning appliances ready for immediate connection and service when the service line is extended to its premises.

CCNGA shall have the right of determining meter location on the owner's premises. CCNGA meters are read electronically; thus meters should be positioned to allow for good reception.

Federal regulation and the Gas Code also prevent us from placing regulators or meters within three feet of openings in buildings to include: crawl spaces, vents, windows and doors. And they must also be at least three feet from ignition sources including electrical, TV or telephone connections, electric meters and furnaces.

CCNGA will install a new natural gas service and will be digging on the highway right-of-way as well as on your property, and naturally, when we leave there will still be some evidence of the same. We are not equipped to landscape, and do not have the personnel to return later to touch up yards. However, we do understand and respect your concern, and promise to put forth all reasonable effort to leave your yard as near as possible to its original condition.

If your property has any of the following it will be your duty to ensure their location is visibly and sufficiently marked prior to the gas line installation: sprinkler lines and heads, drain lines, water lines, sewer lines, septic tanks and lines, electrical wiring, fuel lines or underground pet fencing. We cannot be responsible for items either unmarked or insufficiently marked. Neither can we be responsible for plants or trees in the area, but will extend them as much care as is reasonably possible.

CCNGA will arrange for all public utility owned equipment to be located. This will assist us in avoiding unnecessary damage.

The applicant agrees that all meters, pipes, regulators and any kind of property placed on the premises by CCNGA shall not constitute a part of the real estate but shall remain personal property. Title to such is retained by CCNGA. The applicant further agrees to keep in repair all appliances and piping on said premises (other than meters and regulators maintained by CCNGA) and to report immediately to CCNGA any leaks discovered.

CCNGA shall have the right and privilege of connecting the service line of another applicant to the service line serving the applicant which is located on the applicant's premises and extending gas service to the adjoining or nearby property so long as it does not adversely affect service to be rendered the applicant. Any disturbance in the yard shall be restored as near as possible to its original condition.

STEP #3 - CUSTOMER'S STEPS FOR HAVING GAS SERVICE TURNED ON FOR A NEW SERVICE

Obtain a reputable contractor to do your system (house) piping. Be sure they know the technical requirements of Chester County Natural Gas Authority, such as, but not limited to, delivery pressure, type of pipe, cut-offs for each appliance, pressure test requirements, etc. If there are questions about

any requirements of Chester County Natural Gas Authority, call us to verify before you do your work. Chester County Natural Gas Authority requirements may differ from other gas companies.

CCNGA shall have the right, but shall not be obligated, to inspect any gas installation at a time before gas service is introduced, or at any later time, and reserves the right to reject any piping or appliances not in accordance with CCNGA standards. However, such inspection or failure to inspect or reject shall not be regarded as an insurance against defects in installation, piping or appliances and shall not render CCNGA liable or responsible for any loss or damage resulting from defects in the installation, piping or appliances, or from violation of the official code(s) as might be applicable, or from accidents that might occur upon applicant's premises.

Once your piping is complete with a pressure test in place, call our office for an inspection. Our service personnel will come out as soon as possible and visually inspect your piping, your pressure test, your appliance installation and venting, and do an overall inspection. There is no charge for this service. If, at this time, everything is satisfactory, our personnel will unlock your meter and your contractor can then tie house piping into the meter outlet. If for some reason you do not want the service on at this time, we will make note that your system has been inspected and turn your service on at a time of your request.

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