

EXISTING CUSTOMERS OF CHESTER COUNTY NATURAL GAS AUTHORITY

As required by the U.S. Department of Transportation (DOT) new regulations, you are hereby notified that an excess flow valve ("EFV") is available for installation on your existing natural gas service line.

Your service line is the gas pipeline running from our mainline near the street to the gas meter next to your house, most likely through your yard.

EFVs are mechanical shut-off devices that can be installed in the service line next to the mainline near the street. An EFV is designed to shut off the flow of natural gas automatically if the service line breaks, for example, by an excavation accident. Stopping the flow of gas from a broken service line significantly reduces the risk of natural gas fire, personal injury and/or property damage.

Please note that such a device is not required for the normal, safe operation of your service line, but could help to mitigate the consequences of a service line failure.

EFVs are not designed to close if a leak occurs beyond the gas meter (on your house piping or your appliances). EFVs also may not close if the leak on the service line is small. If you add additional gas appliances, for example, a pool heater, emergency generator, etc., the additional gas flow may cause the EFV to close.

The new regulation requires us to notify you that you can request that Chester County Natural Gas Authority install an excess flow valve (EFV) on the service line from the mainline near the street to the gas meter next to house.

You have two choices on the installation of an EFV:

- 1. Chester County Natural Gas Authority will install the EFV and you will be billed for the cost of installing the EFV. The cost is \$405.00. or**
- 2. A \$11.25 per month EFV charge will be added to your monthly gas bill to cover the cost of installing the EFV each month for 36 months.**

Only homeowners can select the \$11.25 per month charge on their gas bill. Only landlords (no tenants) can request an EFV installation and it will have to be paid in full (\$405.00). All customers are responsible for any unpaid balances.

If it becomes necessary to maintain or replace the EFV on your service line, the EFV will be replaced or repaired at no additional cost to you.

EFV replacement may be necessary if you add additional gas appliances, such as a pool heater or emergency generator that exceeds the capacity of the EFV. EFV replacement may be necessary if the EFV malfunctions (sticks open or closed). Industry experience is that EFVs rarely malfunction. EFVs cannot be installed on some service lines due to high gas flow, low pressure or other factors. If you request an EFV we will inform you if your service line cannot accommodate an EFV.

In response to previous government regulations, Chester County Natural Gas Authority has been installing EFVs on all new residential natural gas service lines and in cases where residential service lines must be replaced.

For your safety always call 811 to have gas lines and other buried utilities marked before allowing anyone to dig in your yard.

For more information about EFVs, or if you want an EFV installed on your existing residential service line, call our office in Chester at 803-385-3157 or Great Falls at 803-482-2442. If you want an EFV installed, we will contact you to set up a mutually agreeable date when we will install an EFV on your service line.

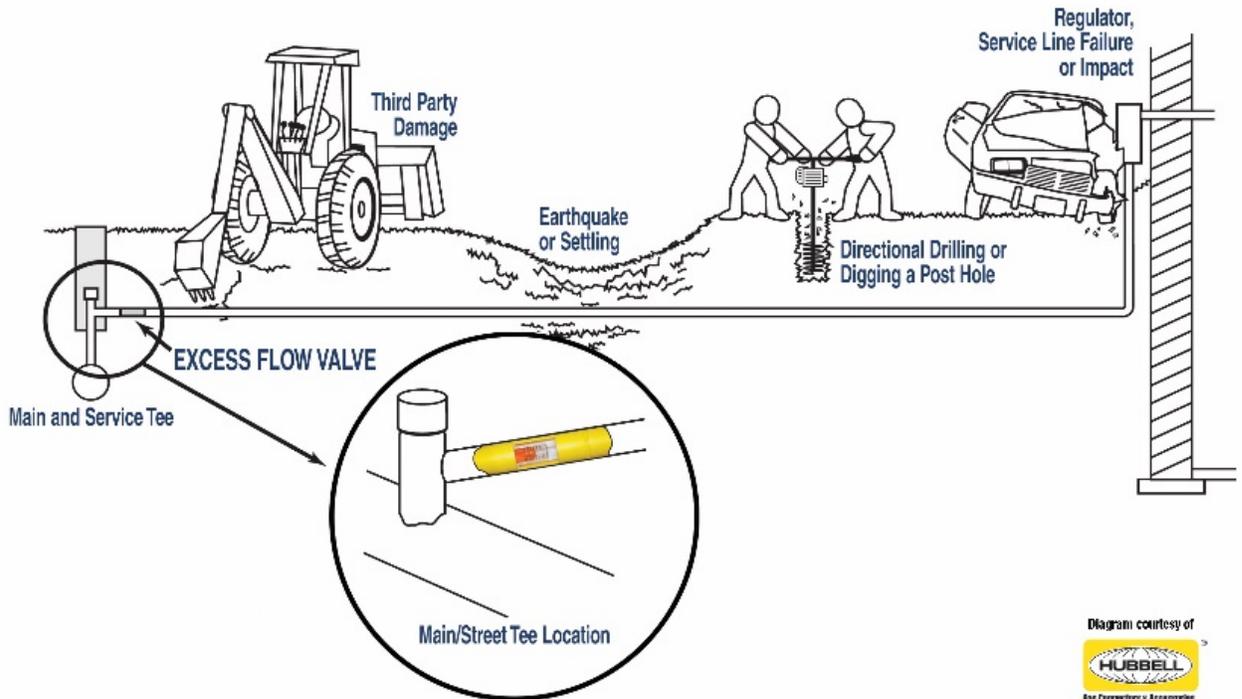


Diagram courtesy of
HUBBELL
Gas Detectors & Accessories